

"Why do I need a service plan?"

TAG's comprehensive Priority Service program provides the best quality service when you need it most. TAG understands your systems and how to keep your operation running smoothly. Avoid budget constraints and make service calls with confidence knowing you're covered throughout the year.

Priority Services

- Priority Service Response
- Tech Support within 24 hrs
- Immediate Remote Assistance**
- SCADA Programming
- Wireless Telemetry
- Instrumentation and Calibration
- UL508A/698A Panel Construction

- Reduced Rates
- 24/7 Support
- PLC Programming
- Drives Startup
- Design
- Consultation

PRIORITY BASIC

- Technical Support within 24 hrs
- 20 hrs. of service*
- All Services listed above

\$360000

PRIORITY SELECT

- Technical Support within 24 hrs
- 40 hrs. of service*
- All Services listed above

\$699900

PRIORITY PLUS

- Technical Support within 24 hrs
- 80 hrs. of service*
- All Services listed above + 2 hrs of Training[‡]

\$13,600°°

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* Standard service hours to be used during 1 year service plan. ** Remote access enabled systems

† If required, overnight stays and related expenses not included. ‡ Onsite training only.

CERTIFICATE OF SERVICE PLAN

Purchased By: Start Date: PO# End Date: **Service Plan Purchased BASIC** \$360000 SELECT \$699900 PLUS \$13,600°° • 20 hrs. of Service * • 40 hrs. of Service * • 80 hrs. of Service * All Services listed below All Services listed below All Services listed below • 2 hrs. of Training ‡ **Services Provided** • Tech Support within 24 hrs. • Priority Service Response Reduced Rates • 24/7 Support • Immediate Remote Assistance** • SCADA Programming • Wireless Telemetry PLC Programming Drives Startup Design • Instrumentation and Calibration Consultation UL508A/698A Panel Construction **Scheduling Service** Contact Glen Goins at 541-525-4127 for service. He will coordinate with your regular service technician if applicable. **Authorized By:** Glen Goins - OPS Manager



‡ Onsite training only.

^{*} Standard service hours to be used during 1 year service plan. ** Remote access enabled systems.

[†]If required, overnight stays and related expenses not included.